



# Risk Management and Risk Response Services

HBA Legal is pleased to offer the services of its risk management experts. We work across a number of sectors including:

Corporate

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- Financial
- Products/Manufacturing/Importing

Retail

- Not for Profits
- Construction

Our approach to legal advice is flexible and tailored to the needs of each client after an engaged and considered consultation. Our primary aim is to ensure our client achieves proactive risk management and maintains organisational resilience.

## **Risk Management Services**

Individuals from the HBA team have vast experience assisting clients with risk management, policy and advice work (over 18 years each for some of the team). Some examples of our work includes:

- Insurance advice
- Policy and procedure for risk reporting and governance
- Operational guidelines including disease control and needle stick injuries
- Whistle blowing guidelines and education
- Information management and document control
- Privacy and guideline compliance
- Practice manuals for volunteers, working with children checks and child protection issues
- Public event operational risk management advice
- Advice on supplier agreements and contractor arrangements with a view to setting out the clear delegation of responsibilities and risks
- Product recall and product liability.

## **Risk Mitigation Services**

We have an expert team of commercial and insurance litigators that can help clients with a risk response strategy. These type of services include:

- Assistance with insurance notifications and responding to denials of indemnity under policies of insurance
- Helping clients to ensure steps are taken to protect privacy, privilege and confidentiality is maintained to the extent permitted by the law
- Urgent Court Injunctions
- Commercial Litigation.

### **Our Team**

#### **Rosan Santangelo**

Rosan has been a solicitor since 1999 and a Notary Public since 2006. She is the NSW Chapter President for the Risk Management Institution of Australasia (RMIA) and sits on the YAWC arm of the RMIA. She is also a member of the Audit and Risk Committee for the Sydney Archdiocesan Catholic Schools. Rosan has a graduate diploma in Corporate Governance and BA Social Sciences, and has been a risk management practitioner for 18 years. She leads the following national team of risk management experts who provide risk management, mitigation and treatment solutions to clients across Australia:



#### **Geoff Brookes**

Geoff is our ski industry specialist and has for many years advised the major players in the ski and ski resort industries on operational risk. Geoff is an experienced insurance and commercial litigator and has acted for insurers and corporate clients in the construction, mining and product liability sectors.



#### **Chris Murphy**

Chris heads up our Queensland team of risk advisors and has a great deal of expertise in the retail and cleaning industry sectors. As a solicitor of 15 years' experience, Chris has helped many clients with risk management and mitigation strategies. He has a keen eye for detail and understands his clients' business imperatives and financial drivers.



#### **Hamish Craib**

Hamish was admitted in the late 1990s and has worked in most areas of insurance law at several leading Australian firms, building strong experience in handling complicated commercial and insurance litigation. As a well regarded Senior lawyer, Hamish is a highly regarded risk management specialist.



#### **Mario Raciti**

Mario has acted for a large range of private corporations, insurers and reinsurers providing advice on complex common law matters, policy interpretation, indemnity, risk management and dual insurance issues. He represents clients' interests in NSW, QLD and VIC, affording him detailed knowledge of the law in those three states.



#### **Melissa Wroe**

Melissa has acted for clients in the construction, mining, retail and hospitality industries. As a risk expert, she provides valuable advice to clients on how to minimize risk. Melissa sits on the WA Chapter Committee for RMIA in WA.



#### HBA Legal. Perth.

T: +61 (0) 8 9265 6000

Level 20, 140 St Georges Tce, Perth WA 6000

GPO Box 2542, St Georges Tce, WA 6831

## HBA Legal. Sydney.

T: +61 (0) 2 9376 1100

44 Martin Place, Sydney NSW 2000

GPO Box 4544, Sydney NSW 2001

## HBA Legal. Brisbane.

T: +61 (0) 7 3307 5500

Level 23, 10 Eagle Street, Brisbane QLD 4000

GPO Box 302, Brisbane QLD 4000